

Coastal eLearning

A Case Study

The Organization

Anoka-Hennepin Independent School District 11, Coon Rapids, MN

- 43 Elementary, Middle and High Schools
- 41,000 students
- 7,500 employees, including 2,800 teachers

Contact: Chris Nielsen, Health and Safety Supervisor

The Challenge

Providing OSHA compliance training for the entire school district.

The Solution

The school system selected Coastal's ClarityNet® courseware because of its:

- Ability to train workers in multiple locations
- Convenience for employees
- Video enhanced e-learning
- Streamlined tracking features via the Coastal LMS

Training a Dispersed Workforce

Coastal's ClarityNet® online courses can be played on any computer at any given time, giving users the opportunity to train workers in multiple locations, quickly and easily. The Coastal LMS allows us to track and train school employees spread out over a large geographic area. This saves us time and money, because we don't have to schedule a day to bring employees into the one location," says Nielson.

Convenience

Employees can view the ClarityNet® courseware whenever they feel like fitting training into their work schedules. "Our employees can complete the training when it is convenient for them. They enjoy the freedom of being able to train on their desktop computers at a time of their choosing".

OSHA Accountability

According to Nielsen, the Anoka-Hennepin Independent School District uses Coastal's ClarityNet® courseware to comply with OSHA standards covering bloodborne pathogens, the Right-To-Know law, asbestos, confined spaces, forklift certification, hearing protection, laboratory safety, lockout/tagout and respiratory protection. In addition, district vehicle drivers complete a defense driving course every three years.

Video-Enhanced eLearning

ClarityNet® incorporates full-motion video in the online presentation to make the programs more engaging for viewers. "The video clips help to reinforce the subject matter," Nielsen says. "Employees seem to have an easier time learning the material when they can watch video clips throughout the courses."

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(continuation of Coastal elearning case study)

Streamlined Tracking Features

The Coastal LMS provides training managers the opportunity to track employee use and keep accurate records "With the Coastal LMS we can monitor the training, track users, run reports to find out who's taken which course and who needs to take a course, who's passed or failed and who is up for re-certification," says Nielsen.

The Execution

- Employees log on with their employee number and select the course they want to take.
- Employees train at their own pace as they take each course.
- Each course includes test segments to monitor employee retention: if an employee answers incorrectly, he or she returns to that part of the course to repeat it and achieve mastery.
- A full range of school employees have trained with ClarityNet® including:
 - Buildings and ground workers
 - Maintenance technicians
 - Custodians
 - Truck Drivers
 - Print shop technicians
 - Warehouse workers
 - Cabinet makers
 - Child nutrition nurses and health paraprofessionals
 - Industrial technology teachers
 - Science teachers

The Result

ClarityNet® and the Coastal LMS provide a complete training solution for the Anoka-Henneoin Independent School District.

"It's easy to use, it provides a way for us to keep accurate records for OSHA compliance, it's cost effective, and it allows school employees the flexibility of training at their own pace. I believe other school districts can benefit and save money by training with ClarityNet®." - Chris Nielsen

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